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# ESSS Vendor Evaluation Form

## WhiteCanyon Software

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U.S. Department of Veterans Affairs  
Office of Information and Technology  
Information Protection and Risk Management  
Field Security Operations  
Enterprise Security Solution Service

Date of Meeting: May 30<sup>th</sup>, 2008

Meeting Location: U.S. Department of Veterans Affairs Central Office  
810 Vermont Ave. NW  
Washington, DC 20420

Attendees: Perry Dollar & Kelly Young

Requestor: Vendor/Address/Contact Info:	
Product or Solution Name:	WipeDrive
Is this Hardware, Software, or Service?	Hardware
Solution Description:	
<p>WipeDrive takes care of all compliance issues by properly overwriting and fully documenting the secure deletion of all data from computer systems and external media devices. WipeDrive is fully compliant with DoD 5220.22-M, HIPAA, Sarbanes-Oxley, GLB and FACTA standards.</p>	
What does this product do?	
<p>WipeDrive 5 can wipe virtually every major hardware architecture, including;</p> <ul style="list-style-type: none"> <li>○ x86</li> <li>○ PPC</li> <li>○ SPARC</li> <li>○ AIX</li> <li>○ HPUX</li> <li>○ PowerPC Architecture</li> </ul> <ul style="list-style-type: none"> <li>● WipeDrive creates detailed logs of wipes performed, including a hardware diagnostic, drive serial numbers, a description of the wipe performed, the data and time of the wipe, the length of the wipe, and more. Log formats include .txt, comma delimited, XML, and Certificate.</li> <li>● WipeDrive is available in a Network Version, USB, .exe</li> <li>● WipeDrive Enterprise is a network-centric concept that allows for simultaneous sanitizing of multiple client machines.</li> <li>● Platforms include:</li> </ul>	

- IDE
- SATA
- SCSI
- RAID
- FiberDrive
- NAS

**How will the product benefit the VA?**

WhiteCanyon Software offers Federal, State, and Local government agencies a standardized method of sanitizing data from storage media such as hard drives and external devices so that data recovery is impossible. WhiteCanyon Software realizes that strict government regulations apply to the disposal or recycling of computer systems, so we developed an efficient, reliable, and cost effective tool to meet the needs of the Department of Veteran Affairs.

We have a solid foundation:

- WhiteCanyon products have been trusted by Federal, State, and Local Government agencies since 1998. We continue to build scalable solution for secure data deletion.
- WhiteCanyon product design has been developed around and customized for the needs of Government Agencies.
- WhiteCanyon technology is accepted as a standard around the world for disk sanitization.
- WhiteCanyon has forensically tested its products for validation purposes making us the most trusted sanitization tool on the market today.

**Describe the Information Security Benefits/Needs of the Product/Solution**

Our products are designed to meet the strict government regulations that apply to the disposal of computer systems. Our government approved software takes the proper steps to eliminate the possibility of data loss.

WipeDrive takes care of all compliance issues to properly overwrite and fully document the secure deletion of all data from computers. Our tools are approved and fully compliant with HIPAA, DoD 5220.22M, Sarbanes-Oxley, GLB and FACTA standards.

<b>Product Security</b>
<b>Please describe the processes and policies for ensuring the security on your product?</b>
<p>We have extensive controls on the WipeDrive source code that has been independently evaluated by NIAP. Developers have detailed background checks prior to employment.</p>
<b>Does your product collect or transmit sensitive information such as PII &amp; PHI? Please describe/elaborate?</b>
<p>No. No information is sent or transmitted to WhiteCanyon.</p>
<b>Does your product require changes to the firewall/security gateways? Please describe/elaborate?</b>
<p>No. The log files can be saved on the local network.</p>
<b>Cryptography</b>
<b>Does it meet FIPS 140-2? If Yes, what are the CERT Numbers?</b>
<p>Our products are designed to meet the strict government regulations that apply to the disposal of computer systems. Our government approved software takes the proper steps to eliminate the possibility of data loss.</p> <p>WipeDrive takes care of all compliance issues to properly overwrite and fully document the secure deletion of all data from computers. Our tools are approved and fully compliant with HIPAA, DoD 5220.22M, Sarbanes-Oxley, GLB and FACTA standards.</p>
<b>Is the NIST Certification Specific to the company? If not please describe the cert that is leveraged or licensed.</b>
<p>Yes</p>
<b>Is it HIPAA Compliant? Please describe/elaborate?</b>
<p>Yes. WipeDrive is used throughout the healthcare industry by companies such as Humana, Merck, Pfizer, Blue Cross and others, The software complies strictly with all HIPAA regulations.</p>

<b>Does it meet SOX Requirements? Please describe/elaborate?</b>
Yes, WipeDrive meets all applicable SOX compliance standards.
<b>Does it meet FISMA Requirements? Please describe/elaborate?</b>
Yes, WipeDrive meets all applicable FISMA compliance standards.
<b>If the product does not currently meet the described Security Standards, are there initiatives or plans to comply?</b>
WipeDrive is and will continue to meet all applicable security standards where possible.
<b>Please describe your product using Keywords or functional categories. These Keywords will be used for product search criteria.</b>
Sanitize, disposal, recycle, deletion, data removal, disk sanitization, wipe, clean, storage removal, sanitization
<b>Additional Comments:</b>
Our tools are approved and fully compliant with HIPAA, DoD 5220.22M, Sarbanes-Oxley, GLB and FACTA standards.  WhiteCanyon is currently in the evaluation process for NIAP Certification.

The Next Section is to be completed by the U.S. Government/Veterans Affairs	
Pros:	<p>Supports all types of hardware configurations and drive types.</p> <p>The software is simple to use and 100% effective.</p>
Cons:	<p>Cannot be used to wipe very old Apple Systems.</p>
Recommendation:	<p>This product tested very well when compared to other products. It was able to overwrite SAS RAID drives within a host computer, wipe SATA, Laptop and ATA drives.</p> <p>The software was also set up as a PXE server and cleared the drive on any computer connected to the same network. This product performed without error on every test.</p> <p>Recommend that it be placed on the approved products list.</p>
Recommender:	<p>P. Dollar</p>
Date:	